



Patient safety culture survey for clinics

Patient safety culture surveys can be used to raise staff awareness about patient safety and evaluate patient safety culture in areas such as communication openness, communication about errors, office standardization, teamwork, and overall perceptions of patient safety and quality.

Health Quality Alberta is looking to partner with clinics interested in participating in a patient safety culture survey.

The survey is designed for all staff (i.e., providers, nurses, other clinic staff), and asks for their opinions about the culture of patient safety and healthcare quality in their clinic. The survey takes approximately 10-15 minutes to complete.

PARTNER WITH US

Please email info@hqa.ca if you would like more details about initiating a patient safety culture survey at your clinic.

SURVEY CYCLE

PHASE 1

Let us know if you'd like your clinic to be considered for a patient safety culture survey.

PHASE 2

We will develop the survey plan.

PHASE 3

We will administer and analyze survey results, and develop a relevant resource guide for your reference.

PHASE 4

We will support you to identify improvement opportunities at your clinic.

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Health Quality
Alberta

Improving Healthcare Together

WHY PARTICIPATE?

1. Resources

After completing the survey, Health Quality Alberta provides a resource guide that can be used to help support improvements at your clinic.

2. PPIP

This survey provides reliable and objective data that can be used to support the Physician Practice Improvement Program (PPIP) of the College of Physicians & Surgeons of Alberta.

3. It's easy

Health Quality Alberta manages the administration of the survey. We make it as easy as possible for your clinic to focus on the improvement.

MORE INFORMATION

Would you like to learn more about the survey? Please email info@hqa.ca if you would like more details.



“It’s important to have objective data to ensure informed decisions are being made with respect to patient safety. The survey data allows us to make decisions based on evidence versus assumptions.”

– Amanda Durieux, Wood Buffalo PCN Clinic, which participated in Health Quality Alberta’s Patient Safety Culture Survey in 2023.

ABOUT HEALTH QUALITY ALBERTA

Health Quality Alberta has a legislative mandate to promote and improve patient safety, person-centred care, and health service quality on a province-wide basis.

Working collaboratively with healthcare providers and partners, we drive actionable improvement by assessing and studying the healthcare system, identifying effective practices, and engaging with Albertans to gather information about their experiences.